

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors:	Maria Theresa Barnes-Leon; Nardo B. Catahan Jr.; Shailendra Garg; Ramaswamy Sundararajan		
Assignee:	Siebel Systems, Inc.		
Title:	SERVICE REQUEST COMMON OBJECT		
Application No.:	10/809,927	Filing Date:	March 24, 2004
Examiner:	Ho T. Shiu	Group Art Unit:	4152
Docket No.:	OIC0103US	Confirmation No.:	6763

Austin, Texas
October 9, 2008

MAIL STOP RCE
COMMISSIONER FOR PATENTS
P. O. BOX 1450
ALEXANDRIA, VA 22313-1450

AMENDMENT AND REMARKS ACCOMPANYING
REQUEST FOR CONTINUED EXAMINATION

Dear Sir:

This paper and the accompanying Request for Continued Examination (RCE) are being submitted in response to the Final Office Action dated July 9, 2008, having a shortened statutory period set to expire on October 9, 2008. Further examination and reconsideration are respectfully requested in view of the following amendments and remarks.

Amendments to the Specification are presented in this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

No Amendments to the Drawings are presented in this paper.

Remarks/Arguments begin on page 15 of this paper.